



Department of Alcohol &  
Drug Addiction Services



Department of  
Mental Health

Orman Hall, ODADAS Director • John R. Kasich, Governor • Tracy J. Plouck, ODMH Director

**TO: All ADAMH/ADAS/CMH Boards  
All Community AoD and MH Medicaid Providers**

**FROM: Orman Hall, Director, ODADAS** *OH*  
**Tracy Plouck, Director, ODMH** *TP*

**DATE: January 24, 2011, Sent via e-mail**

**SUBJECT: UPDATE ON DENIED CLAIMS DUE TO MITS ELIGIBILITY ISSUES**

As you are aware, the Ohio Department of Mental Health (ODMH), the Ohio Department of Alcohol and Drug Addiction Services (ODADAS) and the Ohio Department of Job and Family Services (ODJFS) have been collaborating to find state level solutions related to the significant number of claim denials due to various types of eligibility issues associated with the implementation of MITS.

ODJFS has been working over the last few weeks to correct these issues and has indicated that providers should now resubmit claims that were previously denied due to these eligibility issues. It should be noted that this does not guarantee claims will now be paid given claims may be denied for reasons not associated with eligibility.

CC: John McCarthy, State Medicaid Director, ODJFS