



January 4, 2013

**Welcome, *Health Home Learning Community* Participant!**

The Ohio Department of Mental Health (ODMH) and Office of Medical Assistance (OMA) are pleased to announce the launch of Ohio's Health Home Learning Community. This initiative will provide support to Ohio's community mental health centers that are participating in Phase I of Medicaid Health Homes, focused on transforming the delivery of health care services for Medicaid beneficiaries with serious and persistent mental illness (SPMI).

Over the course of the next six months, the Health Home Learning Community project will provide participants with a mixture of in-person group learning sessions in Columbus, Ohio, as well as remote learning sessions. The Health Home Learning Community will address specific issues and challenges identified by participants to ensure that they have the knowledge, resources, and strategies to implement the requirements, standards, and components of the health home.

ODMH and OMA will collaborate with Health Services Advisory Group (HSAG), a contractor currently used by OMA to evaluate and improve the quality of care for Medicaid consumers in Ohio. HSAG has functioned for over 30 years as a team of professionals whose mission is to be a positive force in health care by providing quality expertise to those who deliver care and helpful information to those who receive health care services. HSAG staff is locally based in Columbus, Ohio, and is supported by the corporate office staff located in Phoenix, Arizona. HSAG has experience working throughout the State of Ohio on other quality improvement efforts.

HSAG will contact the community mental health centers and their key partners to conduct interviews from January 21-31, 2013, to help identify learning needs. An introductory call to orient participants to the project's goals and interventions will be scheduled during the week of January 14. The call-in information will be sent in a subsequent e-mail. The first group learning session is targeted for late February. HSAG will send more details about this meeting in the coming weeks. HSAG has included the scope of work for the Health Home Learning Community below.

***Thank you. We look forward to working with you!***

## Health Home Learning Community Scope of Work

1. To solicit feedback/input from the Health Home sites in order to identify priority implementation issues/challenges that are common to all Health Homes participating in Phase I and incorporate the results of the organizational assessment that will be completed by each Health Home.
2. Based on the topics identified from the organization assessment and/or by the State, design, plan, and facilitate a series of Learning Community sessions and provide participants an opportunity to devise action plans for implementation by their respective organizations. Included as part of the planning efforts are the following:
  - a. Four, one-day group learning sessions in Columbus, Ohio, and up to three Webinars.
  - b. Learning sessions designed to provide group technical assistance and learning activities related to identified needs/topics, promote Health Homes to share best practices and exchange ideas, identify areas of shared need, and discuss emerging challenges; and receive expert technical assistance.
  - c. The last in-person session will be dedicated to the Phase I sites' presentation of experiences with implementation and dissemination of data, information, lessons learned, and clinical resources. It will extend beyond Phase I sites to include Phase II and III sites, and other key stakeholders.
  - d. Topics for the group learning sessions will be based on identified needs and may include the integration of physical and behavioral health, person-centered and integrated care planning, transitions in care, continuous quality improvement, assertive outreach and engagement, and other topics as relevant.
3. In planning the Learning Community sessions, HSAG will:
  - a. Identify and retain faculty, mentors, and national experts to participate in sessions.
  - b. Develop and maintain a working knowledge of other Patient-Centered Medical Home, care management, and/or care coordination initiatives in Ohio (e.g., the Ohio Patient-Centered Primary Care Collaborative).
  - c. Identify and engage key stakeholders and gain support for their participation in the Learning Community.
  - d. Develop, facilitate access to, and/or disseminate resources (e.g., toolkit) based on topics covered in the learning sessions.
  - e. Perform all project management functions including work plan development, timelines, meeting logistics (e.g., reserving space, agenda development, invitations), procurement of speakers, etc.